

# Accessibility Guide for Severn Trent Tittesworth Water



WONDERFUL ON TAP



# Welcome to Severn Trent Tittesworth Water

Tittesworth Water is situated 3.5 miles outside the market town of Leek on the edge of the Peak District in the beautiful Staffordshire Moorlands. There are lots of activities for everyone on offer at Tittesworth, we have a fantastic play area for the younger visitors, wildlife watching, surfaced trails, watersports centre and a fully accessible visitor centre with a gift shop and restaurant serving everything from freshly prepared meals to scrumptious cakes, or just sit and watch the world go by whilst taking in the magnificent views.



[tittesworthwater@severntrent.co.uk](mailto:tittesworthwater@severntrent.co.uk)



01538 300188



WONDERFUL ON TAP

SEVERN  
TRENT

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WONDERFUL ON TAP





## Level Access

There is level access or lift access from the main entrance to:

- Visitor Centre
- Visitor centre toilet
- Toilet by play area
- Visitor centre shop
- Play area
- Picnic areas

The main entrance has level access with a ramp. The ramp is permanent.



## Visual

- The walls and the doors have high colour contrast.
- Glass doors have contrast markings.



## Toilet Facilities

- There is one accessible toilet in the visitor centre and one in the toilet block next to the playground.
- There is one Changing Place next to the playground.



Visitor centre aerial view



Visitor centre outdoor seating area



Play area

Contact us for more information



[tittesworthwater@severntrent.co.uk](mailto:tittesworthwater@severntrent.co.uk)



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## Address

Tittesworth Visitor Centre  
Meerbrook  
Leek  
ST13 8SW



## Taxi

- You can get a taxi with Leek Link Taxis by calling 01538 399999. The taxi company has a wheelchair accessible vehicle.



## Parking

- Accessible parking is less than 50 metres from the main entrance.
- There is a drop-off point at the main entrance. There is a dropped kerb available.
- From the car park to the entrance, there is level access and a permanent ramp. The route is 1700mm wide or more.
- There are 17 Blue Badge parking spaces available. 11 in the car park next to the main entrance and 6 in the car park next to the playground. Charges apply for Blue Badge holders.

# Arrival



## Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 2530mm wide, or more.



## Main Entrance

- The main entrance has level access.
- There is a permanent ramp.
- The door is 1600mm wide.
- The main door is sliding and automatic.



Footpath to main entrance



Front of the Visitor Centre



## Visual

- We have contrast markings on all glass doors.



## Main Entrance

- From the main entrance to this area, there is level access. There is a permanent ramp. The route is 1700mm wide, or more. The door is 1600mm wide.
- Some display information is low, for wheelchair users. There are seats.



## Visitor Centre shop

- From the main entrance to the shop, there is level access. There is a permanent ramp. The route is 1700mm wide, or more. The door is 1600mm wide.
- The route through the shop is 800mm wide, or more.

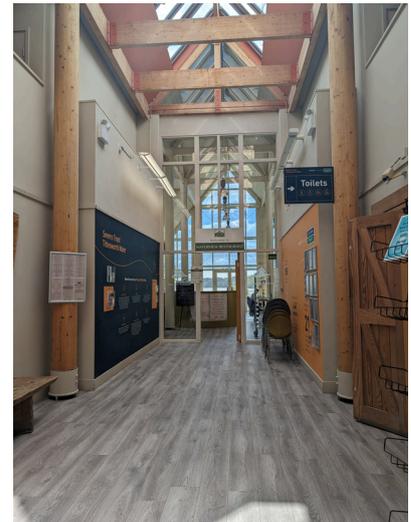


## Waterview Restaurant

- From the main entrance to the dining area, there is level access. There is a permanent ramp. The route is 940mm wide, or more. The door is 940mm wide.
- To get to a table, there are no steps.
- The dining area is self-service. If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is background music.
- The table and plates have high colour contrast.
- The New Leaf catering team cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), vegan, halal specific diets.
- If you have any other specific dietary needs please contact the restaurant on 01538 300180.



Visitor Centre entrance



Visitor Centre interior - route to restaurant



Visitor Centre shop and takeaway cafe



Restaurant interior seating area



## Visitor Centre Toilets

- There are one accessible toilets.
- From the main entrance to the public toilet there is level access. The route is 1050mm wide, or more.
- The toilet door is 1050mm wide.
- There is 1250mm in front of the toilet. The toilet seat is 460mm high. The toilets have handrails. The direction of transfer onto the toilet is from the front.



Visitor Centre accessible toilet



## Changing Place

- There is a Changing Place available next to the playground.
- From the main entrance to the changing place there is level access. The changing place is 140 metres from the main entrance.
- The direction of transfer onto the toilet is to the right.
- The toilet has handrails.
- There is a fold down changing bed with adjustable height, shower, hoist, toilet, sink with adjustable height and hand dryer.
- The door to the changing places is a manually operated door, 905mm wide. A RADAR key is required to open the door.



Changing place interior



Changing place exterior



## Toilet by play area

- There is one accessible toilets for disabled visitors.
- From the main entrance to the public toilet, there is level access and a permanent ramp.
- The route is 1300mm wide, or more.
- The toilet door is 900mm wide
- The direction of transfer onto the toilet is to the front only. There is 1700mm in front of the toilet. The toilet seat is 480mm high. Handrails are available.



Accessible toilet next to play area



## Picnic Areas

There are numerous picnic areas around the visitor centre.

- From the car park to the picnic area, there is level access. Some tables have space for wheelchair users. You can bring your own food to the picnic area.
- There are various picnic areas throughout site, the majority of which are accessible by wheelchair and wheelchair friendly picnic benches situated at various locations around the site.
- Please note: There are a limited number of picnic benches available of which are wheelchair accessible. Not all wheelchair accessible benches are accessible via pathways.



Accessible picnic bench next to Visitor Centre



Picnic shelter



## Play area

- From the main entrance to this area, there is level access. The route is 1020mm wide, or more. The entrance is 1020mm wide.
- We have designed our play area with inclusive access and activities in mind.



Play area



## East bird hide

- The east bird hide is accessible.
- It is situated outside the main drive entrance on the opposite side of the public highway.
- Pick up a map from the Visitor Centre for more information, or view the map on our website.



Play area



## Walking trails

- The Churnet trail and Fosters trail are both accessible. The trail has a hard surface and a slight gradient. There are seats available along the trail.
- We have two accessible bird hides, situated outside the main entrance on the opposite side of the road, to the east and west side of the causeway. Please ask a ranger or at the visitor centre for directions.



Bird hide interior



Walking trail



## Tittesworth Water Sports and Activity Centre

- Please contact Tittesworth Watersports and Activity centre directly for all accessibility information.
- Call on 01538 300741 or email [enquiries@tittesworthwater.co.uk](mailto:enquiries@tittesworthwater.co.uk)



Tittesworth water sports and activity centre



Activity centre entrance

## Customer care support



### Accessibility Equipment

- Wheelchairs are available free of charge.
- Two Trampers are available to hire free of charge, for a two hour slot, from 10am-12pm or 1pm-3pm  
To ensure availability please call 01538 300188 24 hours to book in advance.
- Assistance dogs are welcome throughout our site.  
Toilet areas include (but are not limited to) the point and grass areas located around the Visitor Centre.
- At this time we do not currently have designated charging points for mobility scooters.



Mobility trampler

### Emergency Evacuation Procedures

- We have emergency evacuation procedures for disabled visitors.
- In the event of an evacuation the Ranger Team will proceed to evacuate the buildings and the public are asked to meet at the fire evacuation point located in the Car Park.



Wheelchair

Contact us for more information



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